

# System Requirements for e-Medsys® Educational Edition from PracticeOne

## Minimum Requirements

- Intel Pentium 4 2.0 GHz, 1 GB of available local disk space
- 512 MB memory RAM with Microsoft Windows XP Professional or 1 GB memory RAM Vista Business
- Microsoft Internet Explorer 6 or 7; Internet Explorer 8 running in compatibility mode
- Microsoft Word 2003 or 2007
- Acrobat Reader
- 1024 x 768 x 24 bit display

## Third-Party Software

Third-party software (such as Yahoo! and Google toolbars, or Norton and McAfee, etc.) does not follow the rules setup in Internet options; therefore it tends to block PracticeOne e-Medsys® EHR functionality with respect to Pop-ups. If this does happen, then you need to add <https://elearningehr.emedsys.mypracticeone.com> to the allowed or safe sites lists of those programs. Follow the instructions in the next section, Internet Settings (Add as Safe Site).

## Internet Settings (Add as Safe Site)

1. Open Internet Explorer and go to the Tools menu bar. Select Pop-up Blocker and set to Turn off Pop-up Blocker.
2. Go to Tools and select Internet Options.
3. Select the second tab Security select Trusted Sites and click on the Sites button.
4. Keep the “Require server verification (https:) for all sites in this zone” checked.
5. Add URL as a trusted site (<https://elearningehr.emedsys.mypracticeone.com>), then click Close.
6. While in the Trusted sites location click on Custom Level. Select Reset To: and select the Low setting and then hit the Reset button. A message will pop-up asking “Are you sure you want to change the settings for this zone?” Click Yes. Then click the Ok button and then click Ok once more to close out of Internet Options.

## Installation Location

It is recommended that you install e-Medsys® PM in “C:\e-Medsys®.” The regular installation routine will automatically designate this installation location.

## **Bandwidth Recommendations**

It is recommended that you have a minimum Internet bandwidth of 384 kbps for upload and download. If there are multiple workstations utilizing e-Medsys®, then each will require a minimum of 64 kbps of bandwidth per active workstation.

## **Recommended Screen Resolution**

PracticeOne recommended screen resolution is 1024 x 768 or higher.

## **Supported Browser**

PracticeOne e-Medsys® EHR does not support browsers other than Internet Explorer 6 and 7 (or Internet Explorer 8 running in compatibility mode). Mozilla Firefox and Netscape are not supported.